Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.

2. Our ability to schedule and perform the service call convenient to your schedule.

3. Quality and workmanship of the service work performed.

4. Appearance and Professionalism of our Service Technician.

5. Protected your home or business during installation and cleaned up after the job was completed.

6. Value of the service compared to the price charged.

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?

Comments:

Do we have permission to use your comments on the web? □ Yes □ No
Name and Address:
Email Address:

Customer Satisfaction Report Card

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Comments:

Do we have permission to use your comments on the web? □ Yes □ No
Name and Address:
Email Address:
Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service. 
   Satisfied ☑, Dissatisfied ☐

2. Our ability to schedule and perform the service call convenient to your schedule. 
   Satisfied ☑, Dissatisfied ☐

3. Quality and workmanship of the service work performed. 
   Satisfied ☑, Dissatisfied ☐

4. Appearance and Professionalism of our Service Technician. 
   Satisfied ☑, Dissatisfied ☐

5. Protected your home or business during installation and cleaned up after the job was completed. 
   Satisfied ☑, Dissatisfied ☐

6. Value of the service compared to the price charged. 
   Satisfied ☑, Dissatisfied ☐

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? Yes ☑ No ☐

Comments: 

Do we have permission to use your comments on the web? Yes ☑ No ☐

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6. Value of the service compared to the price charged. 
   Satisfied ☑, Dissatisfied ☐

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? Yes ☑ No ☐

Comments: Through hard work, advice and insight, he also explained the work. He is an excellent craftsman.

Do we have permission to use your comments on the web? Yes ☑ No ☐

Name and Address: __________________________
Email Address: __________________________

Customer Satisfaction Report Card

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   Satisfied ☑, Dissatisfied ☐

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6. Value of the service compared to the price charged. 
   Satisfied ☑, Dissatisfied ☐

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? Yes ☑ No ☐

Comments: Very happy with the job done.

Do we have permission to use your comments on the web? Yes ☑ No ☐

Name and Address: __________________________
Email Address: __________________________
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**Comments:**

GREAT FELLOWSHIP SERVICE

Do we have permission to use your comments on the web? (✓) No

Name and Address: 6541 N. Bouliver Street, Phila., PA. 19116

Email Address: __________

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**Comments:** WE WERE VERY PLEASED WITH THE PROFESSIONALISM AND PROMPTNESS OF THE TECHNICAL

Do we have permission to use your comments on the web? (✓) No

Name and Address: __________

Email Address: __________

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**Comments:** THE SERVICE MAN WHO HELPED TO FIX THE PROBLEM A SHORT TIME AFTER OUR CALL

Do we have permission to use your comments on the web? (✓) No

Name and Address: __________

Email Address: __________

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**Comments:** IMPRESSED WITH THE JOB NOT ONE JUST WATCHED

Do we have permission to use your comments on the web? (✓) No

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<tr>
<td>Comments:</td>
<td>Extremely knowledgeable and professional tech.</td>
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Do we have permission to use your comments on the web?  Yes ☑  No ☐

Name and Address: ____________________________

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<tr>
<td>Comments:</td>
<td>Technician was courteous, professional &amp; efficient, excellent service.</td>
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Do we have permission to use your comments on the web?  Yes ☑  No ☐

Name and Address: ____________________________

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<tr>
<td>Comments:</td>
<td>You put all my worries at ease.</td>
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Do we have permission to use your comments on the web?  Yes ☑  No ☐

Name and Address: ____________________________

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Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - [X] Very Satisfied

2. Our ability to schedule and perform the service call convenient to your schedule.
   - [X] Very Satisfied

3. Quality and workmanship of the service work performed.
   - [X] Very Satisfied

4. Appearance and Professionalism of our Service Technician.
   - [X] Very Satisfied

5. Protected your home or business during installation and cleaned up after the job was completed.
   - [X] Very Satisfied

6. Value of the service compared to the price charged.
   - [X] Very Satisfied

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?
   - [X] Yes

Comments:

[Tape record] Thank you guys did an amazing job! Thank you. Good people.

Name and Address:

Email Address:

---

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - [X] Very Satisfied

2. Our ability to schedule and perform the service call convenient to your schedule.
   - [X] Very Satisfied

3. Quality and workmanship of the service work performed.
   - [X] Very Satisfied

4. Appearance and Professionalism of our Service Technician.
   - [X] Very Satisfied

5. Protected your home or business during installation and cleaned up after the job was completed.
   - [X] Very Satisfied

6. Value of the service compared to the price charged.
   - [X] Very Satisfied

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?
   - [X] Yes

Comments: Excellent job! Very satisfied!!

[Tape record] Yes

Do we have permission to use your comments on the web? [X] Yes

Name and Address:

Email Address:

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Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - [X] Very Satisfied

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6. Value of the service compared to the price charged.
   - [X] Very Satisfied

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?
   - [X] Yes

Comments: Very impressed with phone response. Turn around time. Work performed. All techs were polite and professional.

[Tape record] Thanks!

Do we have permission to use your comments on the web? [X] Yes

Name:

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Comments:

Do we have permission to use your comments on the web? Yes No

Name and Address:

Email Address:

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Comments: The price for the work done was right.

Do we have permission to use your comments on the web? Yes No

Name and Address:

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Comments: I think housing security fees no longer have意义 the question is.

Do we have permission to use your comments on the web? Yes No

Name and Address:

Email Address:
Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service. X
2. Our ability to schedule and perform the service call convenient to your schedule. X
3. Quality and workmanship of the service work performed. X
4. Appearance and Professionalism of our Service Technician. X
5. Protected your home or business during installation and cleaned up after the job was completed. X
6. Value of the service compared to the price charged. X

Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? X Yes □ No
Comments: We were very pleased with your service! Thank you!

Do we have permission to use your comments on the web? □ Yes X No
Name and Address:

Email Address:

---

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service. □
2. Our ability to schedule and perform the service call convenient to your schedule. □
3. Quality and workmanship of the service work performed. □
4. Appearance and Professionalism of our Service Technician. □
5. Protected your home or business during installation and cleaned up after the job was completed. □
6. Value of the service compared to the price charged. □

Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? □ Yes X No
Comments: Answers our emergency call during a power outage? Friendly & Professional.

Do we have permission to use your comments on the web? □ Yes X No
Name and Address:

Email Address:

---

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service. □
2. Our ability to schedule and perform the service call convenient to your schedule. □
3. Quality and workmanship of the service work performed. □
4. Appearance and Professionalism of our Service Technician. □
5. Protected your home or business during installation and cleaned up after the job was completed. □
6. Value of the service compared to the price charged. □

Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? □ Yes X No
Comments: Very Satisfied.

Do we have permission to use your comments on the web? □ Yes X No
Name and Address:

Email Address:
# Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service:  
   - Very Satisfied: ✔
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

2. Our ability to schedule and perform the service call convenient to your schedule:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

3. Quality and workmanship of the service work performed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

4. Appearance and Professionalism of our Service Technician:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

5. Protected your home or business during installation and cleaned up after the job was completed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

6. Value of the service compared to the price charged:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?  
   - Yes:  
   - No:  

---

Do we have permission to use your comments on the web?  
   - Yes:  
   - No:  

Name and Address:  

Email Address:  

---

# Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

2. Our ability to schedule and perform the service call convenient to your schedule:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

3. Quality and workmanship of the service work performed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

4. Appearance and Professionalism of our Service Technician:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

5. Protected your home or business during installation and cleaned up after the job was completed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

6. Value of the service compared to the price charged:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?  
   - Yes:  
   - No:  

Comments:  

Do we have permission to use your comments on the web?  
   - Yes:  
   - No:  

Name and Address:  

Email Address:  

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# Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

2. Our ability to schedule and perform the service call convenient to your schedule:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

3. Quality and workmanship of the service work performed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

4. Appearance and Professionalism of our Service Technician:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

5. Protected your home or business during installation and cleaned up after the job was completed:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

6. Value of the service compared to the price charged:  
   - Very Satisfied:  
   - Satisfied:  
   - Dissatisfied:  
   - Very Dissatisfied:  

7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs?  
   - Yes:  
   - No:  

Comments:  

Do we have permission to use your comments on the web?  
   - Yes:  
   - No:  

Name and Address:  

Email Address:  

---
Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - Very Satisfied: X
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

2. Our ability to schedule and perform the service call convenient to your schedule.
   - Very Satisfied: X
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

3. Quality and workmanship of the service work performed.
   - Very Satisfied: □
   - Satisfied: X
   - Dissatisfied: □
   - Very Dissatisfied: □

4. Appearance and Professionalism of our Service Technician.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: X

5. Protected your home or business during installation and cleaned up after the job was completed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

6. Value of the service compared to the price charged.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

Comments: 

Do we have permission to use your comments on the web? X Yes □ No

Name and Address: 

Email Address: 

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Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

2. Our ability to schedule and perform the service call convenient to your schedule.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

3. Quality and workmanship of the service work performed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

4. Appearance and Professionalism of our Service Technician.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

5. Protected your home or business during installation and cleaned up after the job was completed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

6. Value of the service compared to the price charged.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

Comments: 

Do we have permission to use your comments on the web? □ Yes X No

Name and Address: 

Email Address: 

---

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

2. Our ability to schedule and perform the service call convenient to your schedule.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

3. Quality and workmanship of the service work performed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

4. Appearance and Professionalism of our Service Technician.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

5. Protected your home or business during installation and cleaned up after the job was completed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

6. Value of the service compared to the price charged.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

Comments: I was extremely satisfied with all phases of the job.

Do we have permission to use your comments on the web? □ Yes X No

Name and Address: 

Email Address: 

---

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.
   - Very Satisfied: X
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

2. Our ability to schedule and perform the service call convenient to your schedule.
   - Very Satisfied: X
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

3. Quality and workmanship of the service work performed.
   - Very Satisfied: X
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

4. Appearance and Professionalism of our Service Technician.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

5. Protected your home or business during installation and cleaned up after the job was completed.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

6. Value of the service compared to the price charged.
   - Very Satisfied: □
   - Satisfied: □
   - Dissatisfied: □
   - Very Dissatisfied: □

Comments: Another job well done!

Do we have permission to use your comments on the web? □ Yes X No

Name and Address: 

Email Address: 

---
Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.            ☑  ☐  ☐  ☐
2. Our ability to schedule and perform the service call convenient to your schedule.         ☐  ☐  ☐  ☑
3. Quality and workmanship of the service work performed.                                  ☑  ☐  ☐  ☐
4. Appearance and Professionalism of our Service Technician.                               ☑  ☐  ☐  ☐
5. Protected your home or business during installation and cleaned up after the job was completed. ☑  ☐  ☐  ☐
6. Value of the service compared to the price charged.                                     ☑  ☐  ☐  ☐
7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? ☑  ☐  ☐  ☐

Comments: Very Nice Person - I was very satisfied with everything.
Do we have permission to use your comments on the web? ☑ ☐
Name and Address: ____________________________

Email Address: ____________________________

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.            ☑  ☐  ☐  ☐
2. Our ability to schedule and perform the service call convenient to your schedule.         ☑  ☐  ☐  ☐
3. Quality and workmanship of the service work performed.                                  ☑  ☐  ☐  ☐
4. Appearance and Professionalism of our Service Technician.                               ☑  ☐  ☐  ☐
5. Protected your home or business during installation and cleaned up after the job was completed. ☑  ☐  ☐  ☐
6. Value of the service compared to the price charged.                                     ☑  ☐  ☐  ☐
7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? ☑  ☐  ☐  ☐

Comments: I would recommend this company - their service was fast.
Do we have permission to use your comments on the web? ☑ ☐
Name and Address: ____________________________

Email Address: ____________________________

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.            ☑  ☐  ☐  ☐
2. Our ability to schedule and perform the service call convenient to your schedule.         ☑  ☐  ☐  ☐
3. Quality and workmanship of the service work performed.                                  ☑  ☐  ☐  ☐
4. Appearance and Professionalism of our Service Technician.                               ☑  ☐  ☐  ☐
5. Protected your home or business during installation and cleaned up after the job was completed. ☑  ☐  ☐  ☐
6. Value of the service compared to the price charged.                                     ☑  ☐  ☐  ☐
7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? ☑  ☐  ☐  ☐

Comments: This guy was the best even for the strange feel like you are taking advantage of a weak situation.
Do we have permission to use your comments on the web? ☑ ☐
Name and Address: ____________________________

Email Address: ____________________________

Customer Satisfaction Report Card

1. Courtesy and friendliness of person who answered the phone when you called for service.            ☑  ☐  ☐  ☐
2. Our ability to schedule and perform the service call convenient to your schedule.         ☑  ☐  ☐  ☐
3. Quality and workmanship of the service work performed.                                  ☑  ☐  ☐  ☐
4. Appearance and Professionalism of our Service Technician.                               ☑  ☐  ☐  ☐
5. Protected your home or business during installation and cleaned up after the job was completed. ☑  ☐  ☐  ☐
6. Value of the service compared to the price charged.                                     ☑  ☐  ☐  ☐
7. Would you call us again for your Electrical, Plumbing, Heating and Cooling service needs? ☑  ☐  ☐  ☐

Comments: I did not like this 3% surcharge for using A credit card. I had a new RHEEM furnace don.
NEW HEATING + COOLING SYSTEM installed using A CREDIT CARD AND NO SURCHARGE.

Do we have permission to use your comments on the web? ☑ ☐
Name and Address: ____________________________

Email Address: ____________________________